

Quality Policy



QUALITY POLICY

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Excellence in Customer satisfaction by providing Products with

- Consistent Quality,
- Competitive Cost,
- On-time Delivery,
- Robust Design & Development Process

Through focused efforts on continual improvement by Evaluating Associated Risks and Exploring Opportunities through an Effective Quality management system, Processes and engaging competent personnel

Quality Objectives

1. To meet or exceed Customer Quality PPM targets
2. Ensure Process stability and Process Capability for Special Characteristics
3. Response to Customer complaint - Containment within 24 Hrs. Corrective Action plan within a week.
4. To reduce Manufacturing Process Scrap level by 10% year on year
5. Aim to Reduce Manufacturing costs by 5% year on year
6. To Improve Productivity by minimum 5% year on year
7. Zero-line stoppage at Customer end.
8. 100% on time Delivery to all the customers
9. To Ensure 100% first time right and on time new Products development
10. Continual improvement in QCDDS through Kaizen, TPM Practices and Training



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Mohan N.S

Managing Director & Group CEO

1. Revision History

Revision No.	Date of last review	Revision Details	Date of next review
--	--	Previous Revision details were not documented	
05	02.01.2020	Bench Marked Processes replaced as “Robust Design & Development Process”	-
06	28.01.2026	Document Number Provided for Policy as per Customer requirement	-